

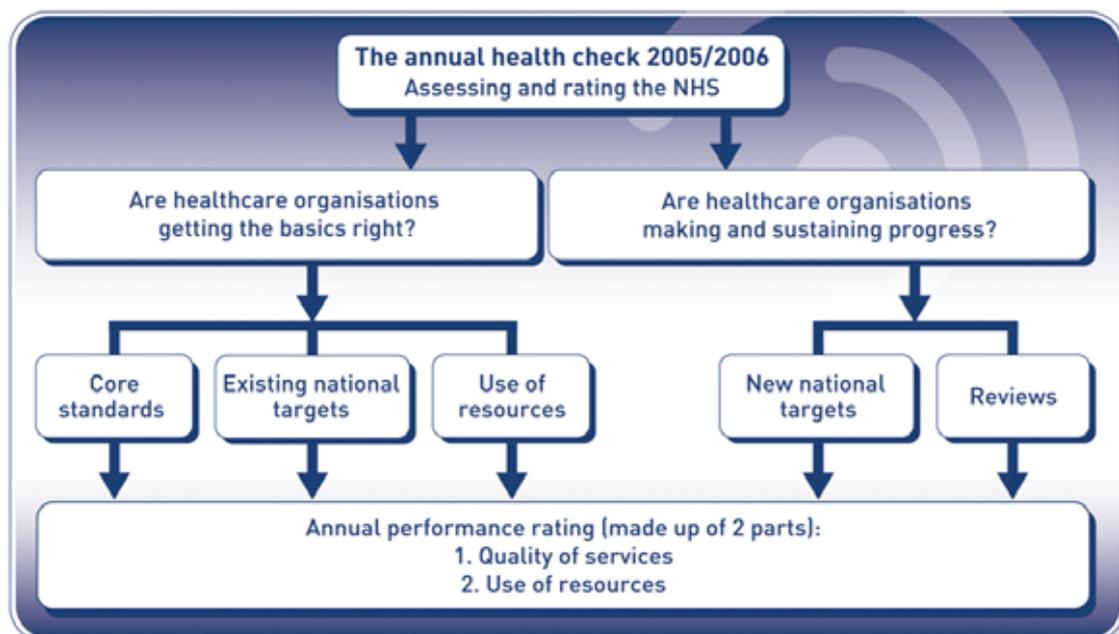
## Annual performance ratings 2005/2006

### Summary of results for Brent Teaching Primary Care Trust

This report summarises the results of the Healthcare Commission's annual performance rating for 2005/2006 for Brent Teaching Primary Care Trust.

Executive and non-executive members of the board and others involved in the management of healthcare services for Brent Teaching Primary Care Trust may want to use this summary as a starting point for exploring the strengths and weaknesses of the organisation's performance in our annual health check. Other groups, including overview and scrutiny committees and patient and public involvement forums, may also find the summary useful for monitoring the way local healthcare services are planned and run.

The Healthcare Commission's annual health check scores organisations in the NHS on many aspects of their performance, including how well they manage their finances (use of resources) and the quality of the services they provide (quality of services). These scores are based on a range of information gathered throughout the year. This includes information about whether organisations in the NHS are meeting the targets and standards set by the Government.



More detailed information about the results for Brent Teaching Primary Care Trust is available on the Healthcare Commission's website at [www.healthcarecommission.org.uk](http://www.healthcarecommission.org.uk).

### **Overall rating**

In 2005/2006, the trust was rated:

- Fair for use of resources
- Fair for quality of services

This means that although the organisation appeared to be performing adequately in terms of its use of resources, there were some areas for improvement. Our assessment of quality of services also found areas for improvement.

## Detailed results for Brent Teaching Primary Care Trust

### Use of resources

The score for use of resources is based on how well an organisation in the NHS manages its finances. This could include how it plans and reports on its financial performance, how it monitors the money it spends, and how it makes sure that the services it offers to patients represent good value for money.

Brent Teaching Primary Care Trust was scored fair for use of resources.

This score was based on information received from the Audit Commission.

Further information on the performance of this organisation for use of resources can be found on the Healthcare Commission's website at [www.healthcarecommission.org.uk](http://www.healthcarecommission.org.uk), and on the Audit Commission's website at [www.auditcommission.gov.uk](http://www.auditcommission.gov.uk).

### Quality of services

The score for quality of services covers a range of areas within a healthcare organisation that can affect the care and treatment a patient receives, including access to services, safety and the way an organisation is run. In particular, it reflects whether an organisation provides the basic standard of care required by the Government and whether it strives to improve the care and treatment it provides for patients.

Brent Teaching Primary Care Trust scored fair for quality of services. This score was based on the results it received in the following areas.

Component	Results
Getting the basics right	
Assessment of compliance with core standards	Almost Met
Existing national targets	Almost Met
Making and sustaining progress	
New national targets	Fair
Review of substance misuse	Fair
Review of tobacco control	Excellent
Review of services for children in hospital	Not Applicable
Review of adult community mental health services	Good
Review of admissions management	Not Applicable
Review of diagnostic services	Not Applicable

Review of medicines management	Not Applicable
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This organisation could not achieve an overall score of good for quality of services because it received a score of fair in new national targets.

Appendix A sets out the rules that are used to determine which score an organisation receives for quality of services.

## **Assessing compliance with core standards**

In 2005/2006, we asked organisations in the NHS to declare publicly how well they had met the core (basic) standards set by Government. In many cases, other groups from within the local community, including overview and scrutiny committees and patient and public involvement forums, were also asked to give their views on the performance of their local healthcare organisation. This assessment was designed to reflect an organisation's performance over the whole year and recognises those organisations that improved their level of compliance throughout the year.

Brent Teaching Primary Care Trust was given a score of almost met for the assessment of compliance with core standards.

This organisation was not selected for an inspection.

## Meeting existing national targets

By looking at whether organisations are meeting existing national targets set by Government, we can get a better understanding of, for example, how patients gain access to the healthcare services they need and how long they have to wait for care and treatment in the NHS. Healthcare organisations must be able to demonstrate each year that they are meeting these targets.

Brent Teaching Primary Care Trust was given a score of almost met for existing national targets.

Brent Teaching Primary Care Trust was assessed against 20 of the 21 existing national target indicators. The organisation achieved 16 indicators, underachieved 1 indicator and failed to meet 3 indicators. The performance of this organisation against the indicators for each of the existing national targets is shown in the table below. These indicators are measures that capture how a particular aspect of a service should be provided. Please note: organisations in the NHS are assessed against all indicators that relate to their various functions.

### Primary Care Trust

Indicators	Level of performance	Trusts achieving indicator (%)
Total time in A&E: four hours or less	Achieved	92%
Access to a GP (48 hour target)	Achieved	95%
Access to a primary care professional (24 hour target)	Achieved	97%
The percentage of category A calls receiving a response within eight minutes	Achieved	88%
The percentage of category A calls receiving a response within 14 minutes in urban areas or 19 minutes in rural areas	Achieved	84%
The percentage of category B calls receiving a response within 14 minutes in urban areas or 19 minutes in rural areas	Failed	37%
All cancers: two week maximum wait from urgent GP referral to first outpatient appointment	Achieved	99%
Patients waiting longer than three months for revascularisation (coronary artery bypass graft or percutaneous transluminal coronary angioplasty)	Achieved	98%
Has the PCT increased its funding of child and adolescent mental health services and carried out a full local assessment of need?	Achieved	78%
Are crisis resolution/home treatment services provided to all who need them?	Achieved	40%
Thrombolysis: increasing the percentage of heart attack patients who receive thrombolysis within 60 minutes of calling for help	Data not available	46%
Delayed transfers of care	Achieved	85%
Convenience and choice: PCT facilities in place to support patients in choosing their hospital	Achieved	80%
All cancers: one month maximum wait from diagnosis to treatment	Achieved	98%
All cancers: maximum two month wait from urgent GP referral to treatment	Achieved	58%
Achievement of plan for increasing the number of people who have quit smoking after four weeks	Failed	67%

People with diabetes receiving diabetic retinopathy screening	Achieved	86%
Number of inpatients waiting longer than the standard time for their treatment	Achieved	95%
Number of outpatients waiting longer than the standard time for their appointment	Achieved	98%
Convenience and choice: booking of appointments, mapped to the PCT	Underachieved	33%
Practice based registers: patients with diabetes or at risk of coronary heart disease who are called for review	Failed	23%

Further information on the performance of this organisation in meeting existing national targets can be found on the Healthcare Commission's website at [www.healthcarecommission.org.uk](http://www.healthcarecommission.org.uk).

## Meeting new national targets

The Government's new national targets focus on the ways in which healthcare organisations can help to improve the health of the population in England. They are targets for the entire NHS. Our assessment looked at the contribution of individual healthcare organisations in meeting these new national targets.

Brent Teaching Primary Care Trust was given a score of fair for new national targets.

Brent Teaching Primary Care Trust was assessed against all of the 28 new national target indicators. The organisation achieved 18 indicators, underachieved 7 indicators and failed to meet 3 indicators. The performance of this organisation against the indicators for each of these new national targets is shown in the table below. Please note: organisations are assessed against all indicators that relate to their various functions.

### Primary Care Trust

Indicators	Level of performance	Trusts achieving indicator (%)
Blood pressure levels of patients with coronary heart disease	Achieved	85%
Cholesterol levels of patients with coronary heart disease	Achieved	84%
Blood sugar and blood pressure levels of patients with diabetes	Underachieved	87%
Cancer mortality rate in people under 75	Achieved	92%
Cancer: implementation of NICE guidelines on organising treatment	Achieved	100%
Proportion of women aged 50 to 70 years screened for breast cancer	Underachieved	88%
Percentage of working age users of adult mental health services on the enhanced level of the care programme approach (CPA) followed up within seven days of discharge from an inpatient setting	Underachieved	82%
Assertive outreach services provided to all who need them	Achieved	62%
Rate for smoking during pregnancy, assessed against PCT plan	Achieved	79%
Rate for breastfeeding initiation by new mothers, assessed against PCT plan	Achieved	94%
Smoking status among the population aged 15 to 75 years recorded by GPs	Achieved	62%
Patients, who smoke and have coronary heart disease, diabetes, stroke, chronic obstructive pulmonary disease (COPD) or asthma, who are offered smoking cessation advice by GPs	Achieved	94%
GP recording of status of body mass index (BMI)	Underachieved	71%
Teenage conception rates	Underachieved	92%
Percentage of patients getting access to genito-urinary medicine (GUM) clinics within 48 hours of contacting the clinic, assessed against PCT plans	Achieved	56%
Percentage of NHS terminations undertaken at up to and including nine completed weeks' gestation	Achieved	64%
Change in hospital bed days (number of patients multiplied by length of stay) following emergency admissions commissioned by the PCT	Failed	92%
Community matrons against plan	Failed	72%

Number of very high intensity users against plan	Failed	39%
Patients waiting longer than 26 weeks for an MRI or CT scan at the end of March 2006	Achieved	91%
Number of patients who misuse drugs accessing treatment, assessed against PCT plan	Achieved	96%
Practices with validated registers of patients at risk of coronary heart disease	Achieved	56%
Increase the percentage of people sustained in treatment in community services for 12 weeks	Achieved	93%
Percentage of community equipment items delivered within seven days of decision to supply	Underachieved	38%
Processes in place to control infection	Achieved	91%
Proportion of data with useful ethnic group coding	Achieved	50%
Data quality measure on waiting times for MRI and CT scans	Underachieved	83%
Cardiovascular disease mortality rate in people under 75	Achieved	97%

Further information on the performance of this organisation in meeting the new national targets can be found on the Healthcare Commission's website at [www.healthcarecommission.org.uk](http://www.healthcarecommission.org.uk).

## Reviews

Our improvement reviews look at whether healthcare organisations are striving to improve the care and treatment they provide to patients. They focus on areas of priority for the NHS, including the experiences of specific groups within the general population, and help organisations to identify where and how they can better perform.

### Substance misuse services

Our review of substance misuse services was carried out in partnership with the National Treatment Agency. It looked at the way in which drug action teams provide substance misuse services to meet the needs of their local population.

Brent Teaching Primary Care Trust was given a score of fair for this review.

The overall score for this review was based on the results achieved by these drug action teams:

Drug Action Team	Score
Brent	Fair

Further information on the performance of Brent Teaching Primary Care Trust for this review can be found on the Healthcare Commission's website at [www.healthcarecommission.org.uk/serviceproviderinformation/reviewsandinspections/improvementreviews.cfm](http://www.healthcarecommission.org.uk/serviceproviderinformation/reviewsandinspections/improvementreviews.cfm).

## Tobacco control

Our review of tobacco control looked at how healthcare organisations were helping to reduce the number of people who smoke and minimising the impact of second hand smoke on their local community.

Brent Teaching Primary Care Trust was given a score of excellent for this review.

The review of tobacco control examined organisations against six criteria. The scores given to this organisation for each criteria are shown in the table below.

Criteria	Score
The PCT delivers an effective service to help people to stop smoking	Good
The PCT reduces the prevalence of smoking in the local population, particularly among vulnerable groups who are most at risk from the effects of tobacco use and exposure	Excellent
The PCT develops public health skills and expertise within its workforce, including independent contractors, to reduce smoking prevalence	Fair
The PCT promotes healthy lifestyles among the workforce and minimises the risks from smoking and exposure to second hand smoke	Excellent
The PCT works with partners to address the needs of the local population in relation to tobacco use and control	Good
The PCT champions the tobacco control agenda and promotes the benefits of becoming a smoke free community	Good

Further information on the performance of Brent Teaching Primary Care Trust for this review can be found on the Healthcare Commission's website at <http://www.healthcarecommission.org.uk/serviceproviderinformation/reviewsandinspections/improvementreviews.cfm>.

## Adult community mental health services

Our review of adult community mental health services was carried out in partnership with the Commission for Social Care Inspection. It looked at the way in which mental health and social care services for people aged between 18 and 65 years are provided in local communities.

Brent Teaching Primary Care Trust was given a score of good for this review.

The review of adult community mental health services examined organisations against three criteria. The scores given to Brent Teaching Primary Care Trust for each criteria are shown in the table below.

Criteria	Score
<b>Brent LIT</b>	
Community services are accessible to people according to their presenting circumstances	Good
Care arrangements are holistic, focusing on a range of needs and outcome for people who use services and their carers	Good
People who use services, and where appropriate their carers, are involved in decisions and are able to make choices about their care	Good

Further information on the performance of Brent Teaching Primary Care Trust for this review can be found on the Healthcare Commission's website at [www.healthcarecommission.org.uk/serviceproviderinformation/reviewsandinspections/improvementreviews.cfm](http://www.healthcarecommission.org.uk/serviceproviderinformation/reviewsandinspections/improvementreviews.cfm).

## **Appendix A**

### **Key rules for aggregation for the score for quality of services**

1. The score for quality of services will be excellent, good, fair or weak.
2. A trust that is not met in core standards will automatically be weak for quality of services
3. A trust that is not met in existing national targets will automatically be weak for quality of services (Note Learning Disability trusts are not assessed against existing national targets)
4. To be excellent for quality of services, a trust must achieve the highest scores for core standards (fully met), existing national targets (fully met) and new national targets (excellent)
5. Results from the new national targets, improvement reviews and acute hospital portfolio are only used to move the scores of trusts between excellent, good and fair. These results are not used to move the scores of trusts to weak.
6. Each organisation that existed for 2005/2006 will receive one overall score for quality of services.
7. Where an organisation is assessed against only one review, the score for that review will not be included in the overall score for quality of services.

#### **Exception**

The single exception to the general rules outlined above, is that mental health trusts that receive the lowest score for existing national targets (not met), will be limited to a maximum score of fair for quality of services – rather than an automatic score of weak. The reason for this exception is that mental health trusts only have 2 existing national targets, and it would be unfair to automatically move the trusts to weak on the basis of such a small set of targets.